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**RESPONSE UNDER 37 C.F.R. § 1.116  
EXPEDITED PROCEDURE REQUESTED  
EXAMINING GROUP 2100  
PATENT**  
Customer No. 22,852  
Attorney Docket No. 05793.3034-00

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: )  
William J. TUMULTY et al. ) Group Art Unit: 3644  
Application No.: 09/820,982 ) Examiner: Susan C. Alimenti  
Filed: March 30, 2001 )  
For: SYSTEM AND METHOD FOR ) Confirmation No.: 4192  
PRIORITYZING CUSTOMER )  
INQUIRIES )

**Mail Stop AF**  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

**AMENDMENT AFTER FINAL**

In reply to the Final Office Action mailed June 3, 2005, and pursuant to 37 C.F.R. § 1.116, Applicants propose that this application be amended as follows:

**Listing of the Claims** showing their status begins on page 2 of this paper.

**Remarks/Arguments** follow the listing of the claims section beginning on page 15 of this paper.